

# Comparison between Positive Dental Images and Neutral Images in Managing Anticipatory Anxiety of Children

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**Objective:** To evaluate the impact of positive images versus neutral images on child behavior during dental treatment and their dental anxiety after dental treatment. **Study design:** Sixty, 4 to 6 year old healthy pediatric dental patients, indicated for pulpotomy and stainless steel crown restorations, were divided randomly into two equal groups. Group I (experimental group viewed positive dental images and group II (control group) viewed neutral cartoon images prior to treatment. Behavior was assessed using Frankl rating scale in all four treatment phases: seating, local anesthesia administration, pulpotomy and overall rating. Patient's anxiety was determined according to Venham Picture Test (VPT) before and after dental procedure. **Results:** Behavior rating using the Frankl scale showed a statistically significant difference in the two groups in the overall rating ( $P= 0.003, 0.001$  respectively). No statistically significant difference was found between both groups in any of the treatment phases ( $P= 0.288, 0.060, 0.719$  respectively) and between the mean VPT scores before and after procedures ( $P=0.95, 0.93$  respectively). **Conclusion:** Viewing neutral or positive dental images did not have an effect on child's anticipatory anxiety level. However, it is an effective method of improving the behavior in children.

**Keywords:** Frankl rating scale, Venham Picture Test, images

## INTRODUCTION

The terms "anticipatory anxiety" and "anxiety" are often used to denote an unspecific feeling of apprehension requiring no prior experience of the anticipated situation.<sup>1</sup> The response of a child patient to dental treatment is complex and its etiology is still not entirely understood.<sup>2</sup> Rachman's theory of fear acquisition has shown that children may develop an anxious response directly (by direct treatment) or indirectly through modeling or information from others.<sup>3</sup> All current behavior management techniques applied during the clinical encounter, aim to decrease resistant disruptive behavior, facilitate dental treatment, reduce the level of child dental anxiety, assist the child to cope with dental treatment and enable the

passive child to accept dental treatment.<sup>4,5</sup> The American Academy of Pediatric Dentistry (AAPD)<sup>2</sup> outlined basic behavior guidance techniques (tell-show-do, voice control, positive reinforcement, distraction, nonverbal communication, parental presence/absence) and advanced behavior guidance techniques (protective stabilization, nitrous oxide/oxygen inhalation and general anesthesia). Three other techniques were added: (i) contingent distraction where children's disruptive behavior can be reduced by making access to a distractor as videotaped cartoons contingent on cooperative behavior; (ii) modeling through watching peers or children of same age undergo same procedure and (iii) contingent escape by giving the child a brief period (5 sec) of escape from ongoing procedure contingent on cooperative behavior.<sup>6,7</sup> Most of the above approaches have been recommended where anxiety would interfere with treatment.<sup>8</sup> Information can be gathered by observation and interacting with the child and by questioning the child's parents. Achievement of these objectives relies on mastering behavior management techniques, communication and education.<sup>9,10</sup> Studies using the Rachman's theory of fear acquisition<sup>3,11</sup> have shown that children may develop an anxious response directly or indirectly. Recently, some evidence exists on the effect of observing models in management of anxiety in pediatric dental patients.<sup>12,13</sup> This focuses on the principles of social learning,<sup>14</sup> and suggests that exposure to positive images will trigger the learning of an association between the positive images and dentistry.<sup>15,16</sup> The present study aimed to evaluate the impact of positive images versus neutral images on child behavior during dental treatment and their dental anxiety after dental treatment.

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**MATERIAL AND METHOD**

This study was planned as a controlled clinical trial. The study included sixty, 4-6 year old normal healthy children with no previous dental experience. Children were selected from the out patients attending the Pediatric Dental Clinic, Pediatric and Community Dentistry Department, Faculty of Dentistry, Alexandria University, after receiving the approval of the Research Ethics Committee. Children were randomly divided into two groups of 30 patients each. A sample of 20 per group was required to achieve a difference of 3.1 score at Venham Picture Test (VPT) between experimental and control groups with SD=0.42 and 2.58 power 90% and  $\alpha=5\%$ . The sample was increased to 30 per group to avoid the non-response effect<sup>16</sup>. **Group I** (experimental group): exposed to positive images of dental treatment and **Group II** (control group): exposed to neutral cartoon images. Children presenting on Saturdays and Mondays were assigned to group I, while those presenting on Tuesdays and Thursdays were assigned to group II. Images depicting pleasant dental treatment of young children in a clinic and others representing non-dental cartoon characters were selected from the internet appropriate for the age group. These were graded on a 10 cm visual analogue scale<sup>17</sup> by the staff members of the Pediatric and Community Dentistry Department. The top ten highest scored images in each of dental and neutral images were included. Parents were informed on the aim of the study and their consents were received. Ten positive images were shown to children in group I and ten neutral cartoon images were shown to children in group II, for 10-15 min, while waiting for treatment. Pre-treatment anticipatory anxiety was scored using VPT<sup>18</sup> for all children. The patients were invited for a tour in the clinic prior to treatment. Dental procedures were performed by the same operator for all patients in the study samples. They were standardized; topical then local anesthesia were administered, and a mouth prop was used for mouth opening if needed. Rubber dam was applied and pulpotomy followed by stainless steel crown was performed. The length of each appointment ranged from 30 to 45 minutes. All sessions were scheduled in the morning hours. Child behavior was rated using Frankl behavior rating scale<sup>19</sup> during seating in the dental chair, administration of the local anesthesia, treatment process and the overall rating of the procedure was calculated. Dental anxiety was calculated using VPT for both groups after termination of treatment. VPT scores recorded for patient anxiety level were further categorized as Good (non-anxious) if the patient's score ranged from 0-4 and Poor (anxious) if he scored from 4-8 to facilitate the statistical calculations. Likewise in Frankl rating scale, a child was rated positive if he had a positive or definitely positive rating on at least half of the measurement occasions, and negative if he had a negative or definitely negative rating on at least half of the measurement occasions.

**RESULTS**

In the present study, age and gender sample distribution were comparable in both experimental and control groups this was to facilitate the comparison between the study samples. When comparing child behavior in groups I and II during treatment procedures, no statistically significant difference was found between both groups neither in each category (P= 0.288, 0.060, 0.719 respectively), nor in the overall rating of the procedure

**Table 1: Child Behavior (measured by Frankl's scale) in the experimental and control groups.**

	Group				MCP
	Experimental		Control		
	No	%	No	%	
<b>Seating in dental chair</b>					
Definitely negative	0	0.0	1	3.3	0.288
Negative	1	3.3	4	13.3	
Positive	13	43.3	14	46.7	
Definitely positive	16	53.4	11	36.7	
<b>Administration of local anesthesia</b>					
Definitely negative	1	3.3	2	6.7	0.060
Negative	8	26.7	5	16.7	
Positive	11	36.7	20	66.6	
Definitely positive	10	33.3	3	10.0	
<b>The treatment procedure</b>					
Definitely negative	1	3.3	2	6.7	0.719
Negative	5	16.7	3	10.0	
Positive	11	36.7	9	30.0	
Definitely positive	13	43.3	16	53.3	
<b>Overall rating of the procedure</b>					
Definitely negative	0	0.0	2	6.7	0.235
Negative	5	16.7	2	6.7	
Positive	11	36.7	15	50.0	
Definitely positive	14	46.6	11	36.6	
X <sup>2</sup> (P)	13.4 (0.003)*		17.5(0.001)*		

X<sup>2</sup>:friedman test for related samples \* P < 0.05 (significant)  
MCP: P value based on Mont Carlo exact probability.

**Table 2: Dental anxiety scores measured by VPT group I and II before and after procedure.**

	Group		Z <sup>mw</sup>	P
	Experimental	Control		
<b>Before procedures</b>				
Mean	2.4	2.2	0.22	0.83
SD	2.1	1.7		
Median	2.0	2.5		
<b>After procedures</b>				
Mean	2.4	2.2	0.45	0.66
SD	2.0	2.1		
Median	3.0	2.0		
Z <sup>w</sup> (P)	0.06 (0.954)		0.09 (0.929)	

Z<sup>mw</sup>: Mann-Whitney test for two independent groups  
Z<sup>w</sup>: Wilcoxon test for two related groups

( $p=0.235$ ). On the other hand, a statistically significant difference was found in the overall child behavior in each group ( $P= 0.003, 0.001$  respectively) (Table1). No statistically significant difference was recorded between the mean VPT scores before and after the procedures neither in group I ( $P=0.95$ ) nor group II ( $P= 0.93$ ). Similarly no statistically significant difference was found between the two groups before and after the dental procedure ( $P= 0.83, 0.66$ ) respectively (Table 2). The relationship between Frankl scale and VPT score is depicted in tables 3 & 4. No significant difference was detected between the two scales. (Table 3,4)

**Table 3: Relation between Frankl behavior rating scale and VPT before dental procedure in Group I and II.**

Group	Overall rating Frankl Score before dental procedure	Venham before dental procedure				MCP
		Good		Poor		
		No	%	No	%	
Group I (experimental)	Negative	1	100	0	0.0	0.735
	Positive	26	92.0	3	10.3	
Group II (control)	Negative	5	100	0	0.0	—
	Positive	25	100	0	0.0	

MCP: P value based on Mont Carlo exact probability.

**Table 4: Relation between Frankl behavior rating scale and VPT after dental procedure in Group I and II.**

Group	Overall rating Frankl Score after dental procedure	Venham after dental procedure				MCP
		Good		Poor		
		No	%	No	%	
Group I (experimental)	Negative	5	100	0	0.0	0.513
	Positive	23	92.0	2	8.0	
Group II (control)	Negative	4	100	0	0.0	0.690
	Positive	25	96.2	1	3.8	

MCP: P value based on Mont Carlo exact probability

## DISCUSSION

Dental anxiety is one of the reasons why children refuse visiting the dentist.<sup>20</sup>The impact of first dental visit can influence all future reactions and behavior to dentistry. <sup>10</sup> The dentist should include an evaluation of the child’s co-operative potential as part of treatment planning. <sup>21</sup> It has been agreed that anxiety is a personality trait, with different origins.<sup>17</sup> Therefore no single assessment method or tool is completely accurate in predicting a child’s behavior for dental treatment. Awareness of the multiple influences on behavior may aid in treatment planning. The present study evaluated the impact of positive images versus neutral images on child behavior during dental treatment and their dental anxiety after the treatment. It was conducted on healthy children with the age range of 4-6 years, which represents the preschoolers who are most commonly prone to maladapted behavior in anxiety provoking situations. This group of children seems to be more aware of new situations than younger children and reveal poorer level of adjustment than older ones so it would be expected that

they exhibit negative behavior. <sup>17</sup> All children were chosen with no past dental history, as negative dental experiences may lead to dental anxiety/fear.<sup>22</sup> Wright et al. <sup>23</sup> and Freeman. <sup>24</sup> pointed to the importance of the child’s initial dental experience, where more aversive procedures experienced less positive behavior. Similar results were reported by Howard and Freeman. <sup>25</sup> On the other hand, Agarwal and Das. <sup>10</sup> concluded that previous dental experience was not a significant variable for dental anxiety level in school children on total VPT scores. Children were selected among those attending the Pediatric Dental Clinic, Pediatric Dentistry and Dental Public Health Department, Faculty of Dentistry, Alexandria University as it serves as a referral center for patients from all city districts and the surrounding areas, and for the standardization of the treatment protocol adopted by the department. All patients recruited had no physical or mental disability to ensure proper comprehension and completion of the self-reporting scale.<sup>15</sup> Children’s anxiety was reduced by encouraging them to explore the dental clinic, where treatment procedures offered to other patients would help in desensitization. TSD technique and positive reinforcement in the form of verbal praise were continuously used. Both techniques allowed successful dental treatment and reduction of fear as mentioned by Klaasen *et al* <sup>26</sup> who evaluated the extent of general and treatment variables in changing children’s dental fear. Their findings supported the theoretical framework of conditioning and gradual exposure in children to prevent dental fear. It was chosen that the same dental procedure be applied to all participants to ensure standardization of anxiety reduction. In the present study, there was no statistically significant difference between the two studied groups during seating in the dental chair, administering anesthesia or during the treatment procedure according to Frankl behavior rating scale. By calculating the overall rating of the dental procedure, both groups showed statistically significant behavior change. This was in accordance with Peretz and Gluck <sup>27</sup> who found significant behavioral changes in children participating in the magic book experience where child’s attention has been drawn away from the dental situation. The administration of local anesthesia was considered to be the most critical phase that affected the child’s cooperation during treatment in both groups. This was in accordance with Pinkham <sup>28</sup> who stated that ninety percent of child dental fear was due to the needle prick associated with local anesthesia. Again, Paryab and Hosseinbor <sup>20</sup> found that peak child anxiety was during the injection phase.

Regarding the anticipatory anxiety of patients in the present study sample, the mean VPT scores in both groups were comparable before and after dental procedures. These findings were in agreement with Ramos-Jorge et al. <sup>29</sup> and Folyan and Idehen <sup>15</sup> who found that the effect of positive dental images did not differ from neutral images in reducing anxiety as measured by VPT scores. However, Ramos-Jorge et al. <sup>29</sup> stressed on the fact that both types of images reduced children’s anxiety. On the other hand, our results were in conflict with those of Fox and Newton. <sup>16</sup> who found a significant difference in anxiety between those who viewed positive dental images and those who viewed neutral images. This difference might be attributed to the nature of treatment offered and the wider age range adopted by Fox and Newton<sup>16</sup>.

It was observed in the present study that there was no constant relationship between Frankl behavioral scale and VPT. Although

most of the children who were not anxious, behaved properly on the dental chair, some of them behaved negatively during dental procedure. On the contrary, others behaved properly on the dental chair despite their anxiety. Nevertheless, no significant relation was found between the scores of the two scales in both groups. This is inconsistent with Folyan and Idehen<sup>15</sup> who found a weak correlation, while Gustafsson *et al*<sup>30</sup> and Salem *et al*.<sup>31</sup> found a significant correlation between dental anxiety and uncooperative behavior.

Based on the results of the present study, it could be postulated that dental anxiety *per se* is not enough to explain behavior problems among children.

## CONCLUSION

Viewing positive or neutral dental images did not have an effect on child's anticipatory anxiety level. However, showing either type of images has been found to be an effective method of improving behavior in children.

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